



## Limited Issue Online Access Account (Issue 32)

The term is fixed until 2 July 2023

### Product Terms & Conditions

These Product Terms and Conditions should be read in conjunction with the Society's General Conditions. Where there is a conflict between the Product Terms and Conditions and the General Conditions these Product Terms and Conditions shall take precedence. Together, they explain how your savings account works. You should ensure that you read all terms and conditions before you decide to open the account and keep a copy for your records. These Product Terms and Conditions are effective from the date of account opening.

This is a non-payment account with a variable rate meaning the interest rate is subject to change and may go up or down.

This account may be withdrawn from sale at any time and without notice.

Information including rates correct as at 6 May 2022.

Summary Box	
<b>Account name</b>	Limited Issue Online Access Account (Issue 32)
<b>What is the interest rate?</b>	<p><u>Annual Interest</u> 0.71% Gross<sup>‡</sup> p.a./AER<sup>†</sup> variable until 2 July 2023.</p> <ul style="list-style-type: none"> <li>• If the balance falls below £1,000, the rate of interest which shall apply is 0.05% Gross<sup>‡</sup> p.a./AER<sup>†</sup> variable.</li> <li>• Interest is calculated daily and paid on maturity (2 July 2023).</li> <li>• Interest can be credited to the account or transferred to another building society/bank account or to another account held with the Society.</li> </ul> <p><sup>‡</sup>Gross means the rate of interest payable before the deduction of income tax at the rate specified by law. <sup>†</sup>AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and added each year.</p>
<b>Can Leeds Building Society change the interest rate?</b>	<p>The interest rate on this account is variable; this means that we have the ability to change the interest rate.</p> <p>Please see conditions 14 and 15 of the General Conditions for further details of the circumstances in which we can do this and the notice we will provide.</p>
<b>What would the estimated balance be after 12 months based on a £1,000 deposit?</b>	<p>Assuming that £1,000 is deposited into the account at the time it is opened, no deposits or withdrawals are made and interest is paid annually and added to the account, then based on an interest rate of 0.71% you will receive a £7.10 interest payment after 12 months, giving an overall account balance of £1,007.10.</p> <p>This projection is provided for illustrative purposes only and will depend on the individual circumstances of each customer.</p>

<p><b>How do I open and manage my account?</b></p>	<p><b>Eligibility:</b></p> <ul style="list-style-type: none"> <li>• The account is available to individuals aged 18 or over who are resident in the UK.</li> <li>• The account cannot be opened by corporate bodies, trustees, executors, nominees or charities.</li> <li>• The account is limited to one account per customer.</li> </ul> <p><b>How to open the account:</b></p> <ul style="list-style-type: none"> <li>• The account can be opened online via our website <a href="http://www.leedsbuildingsociety.co.uk">www.leedsbuildingsociety.co.uk</a>.</li> <li>• If you currently have an existing Leeds Building Society account it may be possible to transfer your funds, subject to your existing product terms and conditions and the product terms and conditions of this account. Please check with us to see whether this is possible.</li> </ul> <p><b>Operating the account:</b></p> <ul style="list-style-type: none"> <li>• Minimum operating balance: £1,000. The minimum operating balance is required to open the account.</li> <li>• Maximum balance: £1,000,000, £2,000,000 for joint accounts, plus accrued interest credited to the account.</li> <li>• The account can only be operated online through our website.</li> <li>• Cash/cheque deposits are not permitted (except for your initial deposit, which may be made by cheque).</li> <li>• When money is paid into your account, provided the payment is received by us between 7am and 7pm, you will be able to withdraw the funds that day.</li> <li>• Withdrawals to your Nominated Accounts made before 8pm on a working day will be made available to the payee the next working day.</li> </ul>
<p><b>Can I withdraw money?</b></p>	<ul style="list-style-type: none"> <li>• Unlimited withdrawals can be made to your Nominated Accounts (as defined in the General Conditions) without notice or loss of interest, subject to the minimum operating balance of £1,000 being maintained.</li> <li>• If the balance falls below £1,000, the rate of interest which shall apply is 0.05% Gross<sup>†</sup> p.a./AER<sup>†</sup> variable.</li> <li>• Cash/cheque withdrawals are not permitted.</li> </ul> <p><b>Maturity:</b> The account will mature at midnight on 2 July 2023. On the day after maturity (3 July 2023), your funds (including interest) will be automatically transferred to an online instant access maturity account, unless you provide alternative instructions. Full details including terms and conditions will be provided before maturity.</p>
<p><b>Additional information</b></p>	<p><b>Account closure:</b> You can close your account at any time without notice or loss of interest. Interest will be paid immediately up to the date of account closure.</p> <p><b>Deposits:</b> The account may be closed for further deposits at any time. This will be done on a minimum of 30 days' written notice, after which you will not be able to deposit further funds.</p> <p><b>Tax treatment:</b> Interest is paid gross, without the deduction of income tax. Payment of gross interest does not mean that interest you receive is exempt from tax. The tax treatment depends on the individual circumstances of each customer and may be subject to change in the future. It is your responsibility to seek independent tax advice.</p>

## **ADDITIONAL INFORMATION**

### **What if I change my mind?**

From the date of account opening, or (if later) the date you receive the General Conditions and these Product Terms and Conditions on paper or electronically, you have 14 days to notify us (in writing or by telephone) if you are not happy with your choice of account.

Please write to Customer Services, Leeds Building Society, 26 Sovereign Street, Leeds, LS1 4BJ or contact our Customer Helpline on 0113 225 7777.

Within that period we will, if instructed by you, refund your funds with interest from account opening, or subject to eligibility, transfer your funds to another account of your choice without any charge for early withdrawal. Please refer to the Society's General Conditions for further information.

### **What if I have a complaint?**

We aim to provide a high quality service to customers at all times. Unfortunately mistakes do occur, but when this happens we shall do our best to resolve problems or misunderstandings which arise. Should you need to refer a matter of complaint to us, details of the procedure are available from your local branch or our Customer Helpline on 0113 225 7777. Ultimately, you may refer your complaint to the Financial Ombudsman Service, Exchange Tower, Harbour Exchange Square, London, E14 9SR ([www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)).

### **How to open an account online.**

To open an account online, you'll need to:

- Visit [leedsbuildingsociety.co.uk](http://leedsbuildingsociety.co.uk).
- Go to the 'Savings' section of the site and choose a savings account that suits you.
- Follow the application instructions.

### **Verifying your identity**

Under the Money Laundering Regulations and Financial Conduct Authority rules, we are required to verify the name, address and date of birth of investors. To do this, we will ordinarily use an electronic verification system.

For online applications, if you're a new customer without a Leeds Building Society account, you'll need your everyday bank or building society details; access to your email and your mobile phone; and the answers to some identity check questions. If you're opening an ISA, you'll also need your National Insurance Number to hand. If you're yet to register online, you'll need one of your Leeds Building Society account numbers; access to your email and your mobile phone; and the answers to some identity check questions. If you've already registered, please have your username ready.

## General information for all customers

We may monitor and/or record your telephone conversations with the Society to ensure consistent service levels and for colleague training purposes.

The Society's main business is the provision of savings products and mortgages. The Society offers some savings products that may be operated through branches and by post and certain products, which can be operated by post only. The Society also offers some products which may be operated online.

Your eligible deposits with Leeds Building Society are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. This limit applies to the total of all deposits held in a Leeds Building Society account in either the UK and/or Gibraltar. Any deposits you hold above the limit are unlikely to be covered. Please contact the Society for further information or visit [www.fscs.org.uk](http://www.fscs.org.uk)

Leeds Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (FCA) and the Prudential Regulation Authority. Leeds Building Society is registered on the Financial Services Register under number 164992. You can check this by visiting the FCA website at [www.fca.org.uk/firms/financial-services-register](http://www.fca.org.uk/firms/financial-services-register) or by contacting the FCA on 0800 111 6768.

Leeds Building Society is a member of the Building Societies Association.

**Other taxes or costs may exist that are not paid by Leeds Building Society.**

**Large text, Braille and audio tape versions of our brochures are available on request.**

**Rates are correct at time of printing.**

**Head Office: 26 Sovereign Street, Leeds, LS1 4BJ**