



About our insurance services

Leeds Building Society work with independent providers to meet the insurance needs of our members. Here's what you need to know about how we work together.

Life insurance:

We only offer life insurance provided by **Legal & General**.

If you choose to apply online, **we won't be able to give you advice** about life insurance.

We won't charge a fee for arranging life insurance, but, we'll receive commission from Legal & General. This means a percentage of your premium will be paid to the Society.

If you need to make a complaint you can contact us using the following methods:

- **Telephone** – 03450 50 50 75*
- **In writing** – Leeds Building Society, 26 Sovereign Street, Leeds, LS1 4BJ
- **Online** – leedsbuildingsociety.co.uk/contact-us/form/?form=complain
- **In branch** – leedsbuildingsociety.co.uk/find-a-branch/

Are we covered by the Financial Services Compensation Scheme (FSCS)?

Yes, we're covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we can't meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 90% of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS at fscs.org.uk or on **0800 678 1100**.

Change of provider

From time to time, for commercial reasons, our chosen insurance provider may change. In these circumstances we, or the new insurance provider, will write to you at least 21 days before your current insurance expires. You'll get details about the new proposed insurance provider and any other changes to the insurance. In these circumstances, your information will be provided to the new insurance provider for this purpose.



Leeds Building Society

Who regulates us?

Leeds Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Leeds Building Society is registered on the Financial Services Register under number 164992.

You can check this on the FCA website at:

www.fca.org.uk/firms/systems-reporting/register or by calling **0800 111 6768**.

Our permitted business is the provision of savings products and the arranging and advising on mortgages and non-investment insurance contracts. We are an insurance intermediary acting on behalf of Legal & General Assurance Society Limited for life insurance products.